



# CAPABILITY Statement

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 **DEXION**<sup>®</sup>  
V I C T O R I A

 **NATIONAL**  
MAKE GOOD SOLUTIONS

# NATIONAL MAKE GOOD SOLUTIONS

National Make Good Solutions (NMGS) are a leading property relocation and improvement specialist with over 50 years of experience. We offer an end-to-end solution to take the hassle out of commercial property relocation.

Our services include make good and relocation solutions, existing office refurbishment, office fit-outs, maintenance, and pallet racking solutions through our partnership with Dexion Victoria.

Whether you're ending a commercial lease, refurbishing an existing property, scaling up or starting an exciting new venture, we can help get your property up to spec with a seamless transition.

## THE NMGS DIFFERENCE

- ✓ Nationwide operation
- ✓ Over 50 years of experience in building, relocation and renovation services
- ✓ Proven solutions in a hassle-free and affordable package
- ✓ A complete end-to-end solution for consistent and guaranteed results





# SERVICING ALL INDUSTRIES

NMGS supports a wide variety of commercial and industrial sectors across Australia. We offer reliable relocation services for existing businesses, innovative refurbishment solutions for existing locations, and complete fit-outs for brand new spaces.



WAREHOUSING



LOGISTICS



COMMERCIAL



OFFICES



RETAIL

## OUR GUARANTEE

We guarantee exceptional customer service and procedural efficiency to make the transition as simple and seamless as possible.

We will complete the job on time and to the highest possible standard.

## MAKE GOOD

Return your workspace to its original condition at the end of your lease. We offer an end-to-end solution for businesses of all sizes, looking after everything from plumbing to racking dismantle and removal.

## REFURBISHMENT

Renovate, redecorate and rejuvenate your workplace with our office refurbishment services. We manage and deliver each stage of the project from design right through to painting and decoration. Whether it's a simple alteration or a major upgrade, all work is performed quickly and with minimal disruption.

## MAINTENANCE

Keep your space looking and functioning like new. NMGS also provides maintenance services including ongoing building works, minor building repairs, curbing, asphalt, line marking repairs, roof repairs and board installation and repairs.

## OFFICE FIT OUT

High-quality, custom fit-outs for new offices and commercial spaces at a great price. Our friendly team will manage and deliver the project from start to finish taking into account the unique needs of your business.

## PALLET RACKING

Through our partnership with Dexion Victoria our customers have access to reliable and customisable Industrial Storage solutions, along with industry leading expertise and knowledge. Our Pallet Racking services include warehouse fit outs, warehouse inspections, regular maintenance and emergency repairs.

## INSPECTION/ AFTERSALES

Inspection / Aftersales provides an inspection reporting service with remediation to assist customers in maintaining compliance of their racking systems in accordance with the maintenance & safety requirements specified in the current Australian Standard for Steel Storage Racking (AS4084-12). We are also able to provide customers with small to medium racking, rack protection, reconfiguration and relocation sales.

## SAFETY

We pride ourselves on having the ability to be able to move large amounts of heavy steel for the racking industry, with safety and productivity being paramount.

We do this by investing in our local business community's, to supply safety equipment, for lifting and manoeuvring our products.

We train our staff to the latest safety standards and productivity targets, to achieve our goals of continuous improvement and customer satisfaction.

## COMMERCIAL SHELVING

Dexion Victoria offers a commercial shelving range that can be customised to suit your specific needs and can be adjusted to adapt to changes in your organisation.

With varying heights, depths and widths available to fit your required space whether it's for your garage, office space or warehouse.



# WHY DEXION VICTORIA

- ✓ Experience in Multi – million dollar projects
- ✓ Safety is a priority
- ✓ Project Management led by experienced and qualified staff
- ✓ Relationships with and contracts with leading installation crews
- ✓ All Designs and installations comply with Australian Standards and regulations
- ✓ Support for Customers with Building Permits
- ✓ Seismic computations available through our Design software
- ✓ Life Time Warranty on Beams, Uprights and Bracing (20 years)
- ✓ Inspection and After Sales will keep your racking to Worksafe and Australian Standards

## VALUES

### QUALITY

Lifetime Warranty, Quality assured and compliant to Australian and European steel storage standards

### EXPERIENCE

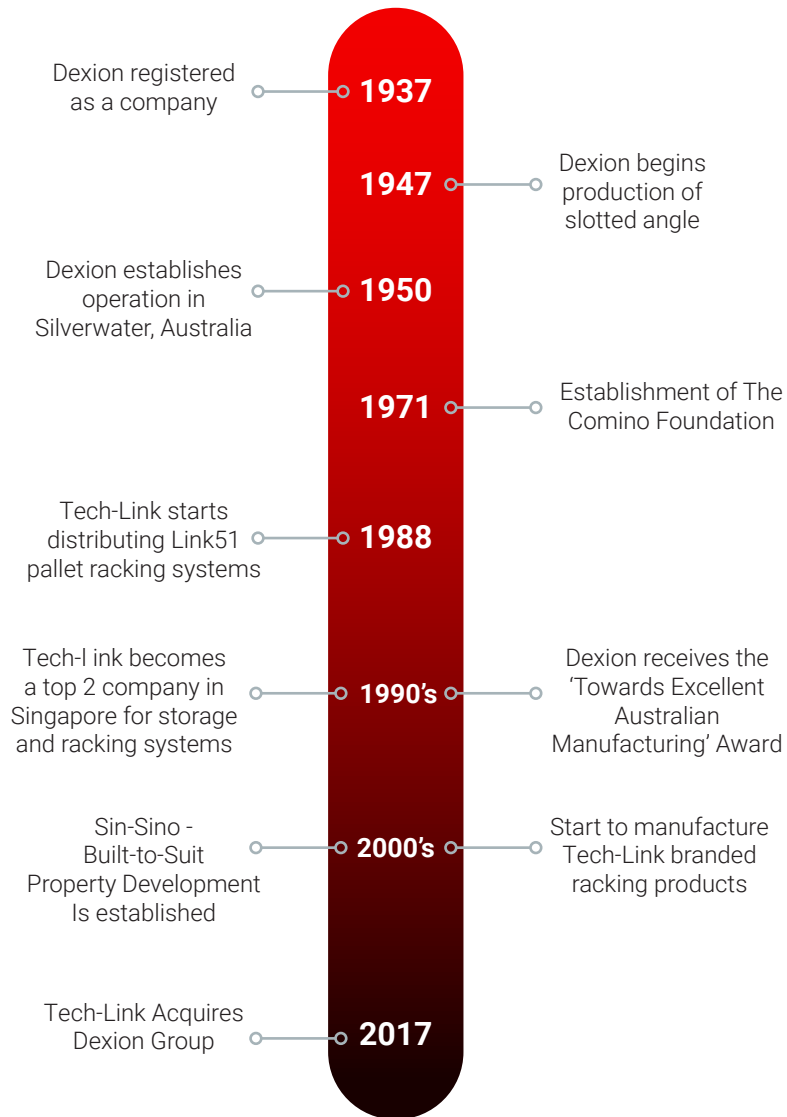
With over 80 years of storage and logistics expertise, we're trusted by leading companies locally and globally

### INNOVATION

Engineering products that embrace smarter thinking and better, safer processes



# HISTORY



## TRUSTED BY LEADING COMPANIES

Dexion Victoria has partnered with some of the world's most recognised companies to provide customised solutions that has greatly improved their supply chain performance.

With a team of over 500 highly skilled professionals and a presence across Australia, New Zealand and Asia, Dexion's know-how delivers seamless, integrated solutions that companies rely on to protect their investments and streamline operations.

## WE UNDERSTAND YOUR INDUSTRY NEEDS

Over the decades, Dexion Victoria has built a depth of knowledge across a broad range of industries from third party logistics, automotive and records management to museums and galleries. We deliver state-of-the-art Industrial Storage and Materials Handling Solutions for warehouse and distribution environments, while our Commercial Solutions team offer specialist expertise and innovative products to help our customers achieve their goals. Let us work with your organisation to solve your unique challenges.

## YOUR BUSINESS SUCCESS IS OUR PRIORITY.

Whether you need to maximise space, plan for growth, manage throughput or increase efficiencies, our team of intralogistics specialists provide an end-to-end solution that delivers.



# SAFETY

At Dexion Victoria, Safety underpins everything we do. Nothing is more important than the safety of our people. No commercial decision takes a priority over the health and safety of our employees. We believe you have the right to be safe at work. We think all incidents are preventable and our strong safety leadership is designed to empower everyone through self-responsibility, respect for others and accident prevention.

The work we undertake with our partners and subcontractors involves risk. That is why it's critical that we keep safety on forefront of our mind in everything we do 24/7 at home and at work. The actions we take to mitigate risks and help us to protect all our workers and their families.

A critical part of this safety culture involves engaging staff and suppliers through procedures, controls, governance, communication, education, training and measurements. We do this across day to day operations on our own sites as well as our operations within the market we serve.

We have a number of initiatives to strengthen our safety leadership and culture and help us keep safety top of mind. We regularly review our culture and performance, understand our risks and implement corrective actions within an overall philosophy of continuous improvement.

# LIFETIME WARRANTY

The world-class range of Dexion industrial storage products is designed to perform day in, day out. In fact, Dexion Products are designed to last a lifetime, that's why rather than a standard 12 month warranty we offer our customers the Dexion Lifetime Product Warranty\*.

The Dexion Lifetime Product Warranty covers structural failure and defects in materials and workmanship in specified new products manufactured by Dexion.

For the Dexion Lifetime Product Warranty to remain valid, Dexion must carry out an inspection of your storage installation and Dexion Products during the 12th month of each consecutive 12 month period for the duration of the Dexion Lifetime Product Warranty.

To learn more about the Dexion Lifetime Product Warranty, simply talk to your sales consultant.

\*Lifetime means 20 years, being the estimated lifetime of the Dexion Products; it only applies to Dexion uprights, beams and bracings (Dexion Product).

# MODERN SLAVERY STATEMENT

Dexion's culture is based on respect for the rights, freedoms, safety and health of our employees, and we recognise that these values are important to convey through our supply chain.

We also understand the importance of knowing where raw materials, product components and services are sourced from. It's not just a matter of quality assurance. Building strong relationships with our suppliers provides us with a window into their operations and the opportunity to influence positive change for workers.

Dexion Victoria first developed its Code of Ethics in 2017 with the objective of gaining transparency and the accountability of its suppliers as to worker welfare. Importantly, Dexion's supply chain includes companies which are either owned or commonly controlled by Dexion's parent company, the Tech-Link Group. No one knows or understands our manufacturing facilities and sourcing of material like we do.

Our continued commitment to identifying and addressing any modern slavery risks in our supply chain is supported by a robust human rights framework in our own operations and ensuring that these are shared by others in our supply chain.





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